



ISSUE 7/ JANUARY 2024

NEWSLETTER

Staff Spotlight



Jennifer Webb
Credentialing
Specialist

I am a credentialing specialist and I started with the Board in 2019. I process the endorsement/universal recognition applications for individuals that are licensed in another state. You may not know, but Arizona is one of the fastest growing states in the U.S. With technology it is easy to send messages, texts and emails and lose that human connection. Our board strives to keep that human element for our applicants, licensees and the public. I have heard countless times how they appreciate being able to talk with someone at the Board. When I first started there were a total of 13 staff. We are now at 20! The team environment helps me assist applicants/licensees with any questions they may have. Our Board is here to protect the public, so if you ever need to see a counselor, therapist or social worker, you might want to look up the licensee on our website to see if there are any actions on their license. This is something you can do for any regulated professional i.e.; Dr, optometrist, veterinarian or even massage therapist.



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UPDATES, REMINDERS & FUN FACTS



REMINDER

You can always find agendas, minutes and audio from each Board meeting on our website under the “Meeting Information” tab.

On November 9, 2023, Board members discussed the writing of letters for clients and scope of practice. For guidance, please review the minutes or listen to the full audio recording (Time Stamp 4:10:50).





A WORD FROM OUR BOARD

Robert Charles
Public Member



I hadn't even realized that it's already been four years since I joined! My appointment was approved in November 2019 and was renewed in 2021. I'd say the board found me. I volunteered myself to the Office of Boards and Commissions to fill a role where they needed someone. The director at the time quickly suggested the AZBBHE and I agreed. While the board arrives at a consensus many of the times, the path to get there may go through some back and forth where opinions shift. As a public member, I greatly appreciate the insights of the professional members. Thoughtful and willing to speak up is what makes a good board member. Director Zavala has done a great job of keeping the board steady. While members have come and gone, the tasks that come with being a board member have remained consistent. I have seen the board place a focus on new priorities, such as outreach to the professional community and students, but the work product has remained at a high level. In my opinion, there was a stigma around one having an open conversation of seeking mental health care not that long ago. I have seen that perception dramatically shift and it gives me an immense amount of hope that those who may not have sought help in the past will now see the benefits of seeking help. While I am not directly involved in that care, I am incredibly proud to be an advocate in my capacity as an AZBBHE board member. I take my role in protecting the public very seriously. We hear some tough cases and the thoroughness of those investigations is paramount to the board. Any member of the public, whether my own family or someone I'll never meet – if they seek treatment from a professional we oversee I want them to enter an environment that helps them. The mental health of those we love is of utmost importance and my role in protecting those seeking that help is why I serve.



CONTACT US

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COMMUNICATION WITH CLIENTS



When you text with a client, it must be a part of their clinical record.

Best Practice:
Only text for rescheduling,
canceling, or not at all.