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BEFORE THE ARIZONA BOARD OF BEHAVIORAL HEALTH EXAMINERS

In the Matter of:

Janice G. Allen, LAC-22193, Licensed Associate Counselor, In the State of Arizona.

RESPONDENT

CASE NO. 2024-0272 CONSENT AGREEMENT

In the interest of a prompt and speedy settlement of the above captioned matter, consistent with the public interest, statutory requirements and responsibilities of the Arizona State Board of Behavioral Health Examiners ("Board"), and pursuant to A.R.S. §§ 32-3281(F) and 41-1092.07(F)(5), Janice G. Allen ("Respondent") and the Board enter into this Consent Agreement, Findings of Fact, Conclusions of Law and Order ("Consent Agreement") as a final disposition of this matter.

RECITALS

Respondent understands and agrees that:

- Any record prepared in this matter, all investigative materials prepared or received by the Board concerning the allegations, and all related materials and exhibits may be retained in the Board's file pertaining to this matter.
- 2. Respondent has the right to a formal administrative hearing at which Respondent can present evidence and cross examine the State's witnesses. Respondent hereby irrevocably waives their right to such formal hearing concerning these allegations and irrevocably waives their right to any rehearing or judicial review relating to the allegations contained in this Consent Agreement.
- Respondent has the right to consult with an attorney prior to entering into this Consent Agreement.

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- 4. Respondent acknowledges and agrees that upon signing this Consent Agreement and returning it to the Board's Executive Director, Respondent may not revoke their acceptance of this Consent Agreement or make any modifications to it. Any modification of this original document is ineffective and void unless mutually approved by the parties in writing.
- 5. The findings contained in the Findings of Fact portion of this Consent Agreement are conclusive evidence of the facts stated herein between only Respondent and the Board for the final disposition of this matter and may be used for purposes of determining sanctions in any future disciplinary matter.
- 6. This Consent Agreement is subject to the Board's approval, and will be effective only when the Board accepts it. In the event the Board in its discretion does not approve this Consent Agreement, this Consent Agreement is withdrawn and shall be of no evidentiary value, nor shall it be relied upon or introduced in any disciplinary action by any party hereto, except that Respondent agrees that should the Board reject this Consent Agreement and this case proceeds to hearing, Respondent shall assert no claim that the Board was prejudiced by its review and discussion of this document or of any records relating thereto.
- 7. Respondent acknowledges and agrees that the acceptance of this Consent Agreement is solely to settle this Board matter and does not preclude the Board from instituting other proceedings as may be appropriate now or in the future. Furthermore, and notwithstanding any language in this Consent Agreement, this Consent Agreement does not preclude in any way any other state agency or officer or political subdivision of this state from instituting proceedings, investigating claims, or taking legal action as may be appropriate now or in the future relating to this matter or other matters concerning Respondent, including but not limited to violations of Arizona's Consumer Fraud Act. Respondent acknowledges that, other than with respect to the Board, this Consent Agreement makes no representations, implied or

otherwise, about the views or intended actions of any other state agency or officer or political subdivision of the state relating to this matter or other matters concerning Respondent.

- 8. Respondent understands that once the Board approves and signs this Consent Agreement, it is a public record that may be publicly disseminated as a formal action of the Board, and that it shall be reported as required by law to the National Practitioner Data Bank.
- 9. Respondent further understands that any violation of this Consent Agreement constitutes unprofessional conduct pursuant to A.R.S. § 32-3251(16)(n) and may result in disciplinary action pursuant to A.R.S. § 32-3281.
- 10. The Board therefore retains jurisdiction over Respondent and may initiate disciplinary action against Respondent if it determines that they have failed to comply with the terms of this Consent Agreement or of the practice act.

The Board issues the following Findings of Fact, Conclusions of Law and Order:

FINDINGS OF FACT

- Respondent is the holder of License No. LAC-22193 for the practice of counseling in the State of Arizona.
- 2. In 03/24, Respondent provided one psychotherapy service to Client, who was a minor at the time.
 - 3 A 03/15/24 intake assessment with Client included the following:
 - Respondent marked yes for suicidal ideation and Client reported suicidal thoughts about once per week.
 - Respondent marked yes to suicide attempts and Client reported takins pills two weeks prior but no medical attention was needed.
 - Respondent and Client worked on a safety plan and Client convincingly denied suicidal plans.

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4. A 03/14/24 chart note included the following:

- a. Client reported suicidal thoughts and an attempt in the past couples of weeks.
- b. Client did not tell her parents, but has talked to her friends about it.
- c. Client convincingly denied having a plant to repeat an attempt.
- d. Client reported she would talk with friends if or when she is having suicidal thoughts again.
- e. They began safety planning and Client reported feeling safe upon leaving the session.
- 5. A 03/25/24 individual supervision note included the following:
 - a. Staffed a new 15-year-old client who had a previous suicide attempt two weeks prior.
 - Client took ibuprofen, no medical attention was needed, and she did tell her friends about it.
 - c. Client does not want to tell her parents and Client denied current suicidal ideation.
 - d. Supervisor informed Respondent she needed to tell the parents and advised to do so at Client's next appointment.
- 6. A 03/28/24 chart note included the following:
 - a. Complainant informed Respondent that Client was currently in the hospital for trying to overdose and take her life.
 - Respondent confirmed with Complainant that Client has told Respondent about her previous attempt.
 - c. Respondent informed Complainant that Client reported she would tell her friends or Father if she had further suicidal ideation.

- d. Respondent told Complainant that Client reported she felt safe and denied any suicidal plans.
- 7. A 04/02/24 individual supervision note included the following:
 - a. Followed up on Client and reviewed the necessity of reporting suicidal ideation and previous attempts to the parents.
 - Respondent and Supervisor will engage in further supervision regarding these topics.
 - c. Respondent is to take trainings on suicide and mandated reporting.
- 8. Respondent represented the following during her investigative interview:
 - a. During the intake Client disclosed a previous suicide attempt by taking ibuprofen.
 - Respondent did not feel Client was hiding her attempt since Client reported telling her friends.
 - c. Client reported having suicidal thoughts about once a week, but denied having the means or intent.
 - d. Respondent did not clarify whether Client still had access to ibuprofen.
 - e. Respondent did not feel there was a threat that Client would attempt suicide again, so she did not conduct a more in-depth risk assessment.
 - f. Respondent began safety planning with Client but did not complete the safety plan form Agency utilizes.
 - g. Prior to Client, Respondent did not have any training or experiencing in creating safety plans or conducting risk assessments.
 - If Respondent had a similar situation now, she would immediately staff it with Supervisor.

- 9. Even though Respondent represents she did not have adequate training or experience in completing safety plans or risk assessments, Respondent failed to immediately notify the parents of a minor child or Supervisor when Client reported a recent suicide attempt.
- 10. Even though Respondent reported that Client report not having the means or intent, Respondent acknowledged that Client was experiencing suicidal thoughts weekly.
- 11. Respondent represents she began developing a safety plan yet Client's clinical records fail to include any sort of safety plan or risk assessment.
- 12. Despite Respondent planning to notify the parents of Client's recent suicide attempt at Client's next session, Client attempted suicide again before her next session occurred.
- 13. Complainant only became aware of Client's first suicide attempt after Client attempted suicide a second time and was admitted to the hospital for this second suicide attempt.

CONCLUSIONS OF LAW

- The Board has jurisdiction over Respondent pursuant to A.R.S. § 32-3251 et seq.
 and the rules promulgated by the Board relating to Respondent's professional practice as a
 licensed behavioral health professional.
- 2. The conduct and circumstances described in the Findings of Fact constitute a violation of A.R.S. § 32-3251(16)(I), engaging in any conduct, practice or condition that impairs the ability of the licensee to safely and competently practice the licensee's profession.
- 3. The conduct and circumstances described in the Findings of Fact constitute a violation of A.R.S. § 32-3251(16)(cc), failing to take reasonable steps to inform potential victims and appropriate authorities if the licensee becomes aware during the course of providing or supervising behavioral health services that a client's condition indicates a clear and imminent danger to the client or others.

ORDER

Based upon the foregoing Findings of Fact and Conclusions of Law, the parties agree to the provisions and penalties imposed as follows:

- Respondent's license, LAC-22193, will be placed on probation for 24 months, effective from the date of entry as signed below.
- 2. Respondent shall not practice under their license, LAC-22193 unless they are fully compliant with all terms and conditions in this Consent Agreement. If, for any reason, Respondent is unable to comply with the terms and conditions of this Consent Agreement, they shall immediately notify the Board in writing and shall not practice under their license until they submit a written request to the Board to re-commence compliance with this Consent Agreement. All such requests shall be pre-approved by the Board Chair or designee.
- 3. In the event that Respondent is unable to comply with the terms and conditions of this Consent Agreement, all remaining time frames shall be tolled and remain tolled until such time as they are granted approval to re-commence compliance with the Consent Agreement.

Continuing Education

- 4. In addition to the continuing education requirements of A.R.S. § 32-3273, within 12 months of the effective date of this Consent Agreement, Respondent shall complete the ASIST (Applied Suicide Intervention Skill Training) 2-day course. All required continuing education shall be pre-approved by the Board Chair or designee. Upon completion, Respondent shall submit a certificate of completion of the required continuing education.
- 5. In addition to the continuing education requirements of A.R.S. § 32-3273, within 12 months of the effective date of this Consent Agreement, Respondent complete 3 clock hours of continuing education addressing working with families. All required continuing education shall

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24 25 be pre-approved by the Board Chair or designee. Upon completion, Respondent shall submit a certificate of completion of the required continuing education.

Clinical Supervision

6. While on probation, Respondent shall submit to clinical supervision for 24 months by a masters or higher-level behavioral health professional licensed by the Arizona Board of Behavioral Health Examiners at the independent level. Within 30 days of the date of this Consent Agreement, Respondent shall submit the name of a clinical supervisor for pre-approval by the Board Chair or designee. Also within 30 days of the date of this Consent Agreement, the clinical supervisor shall submit a letter disclosing their prior relationship to Respondent. In that letter, the clinical supervisor must address why they should be approved, acknowledge that they have reviewed the Consent Agreement and include the results of an initial assessment and a supervision plan regarding the proposed supervision of Respondent. The letter from the supervisor shall be submitted to the Board.

Focus and Frequency of Clinical Supervision

7. The focus of the supervision shall focus on behavioral health ethics, safety planning, risk assessment, crisis intervention, Arizona statutes and rules, coordination of care working with families in crisis and limits of confidentiality. Respondent shall meet individually with the supervisor for a minimum of one hour once weekly for the first 12 months. After the first 12 months, the time and frequency of supervision will be at the recommendation of the clinical supervisor, but no less than twice monthly.

Reports

8. Once approved, the supervisor shall submit quarterly reports for review and approval by the Board Chair or designee. The quarterly reports shall include issues presented in this Consent Agreement that need to be reported and the supervisor shall notify the Board if more frequent supervision is needed. Quarterly reports shall include the following:

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- a. Dates of each clinical supervision session.
- b. A comprehensive description of issues discussed during supervision sessions.
- 9. All quarterly supervision reports shall include a copy of clinical supervision documentation maintained for that quarter. All clinical supervision documentation maintained by the supervisor shall comply with requirements set forth in A.A.C. R4-6-212(C).
- After Respondent's probationary period, the supervisor shall submit a final 10. summary report for review and approval by the Board Chair or designee. The final report shall also contain a recommendation as to whether the Respondent should be released from this Consent Agreement.

Change of Clinical Supervisor During Probation

11. If, during the period of Respondent's probation, the clinical supervisor determines that they cannot continue as the clinical supervisor, they shall notify the Board within 10 days of the end of supervision and provide the Board with an interim final report. Respondent shall advise the Board Chair or designee within 30 days of cessation of clinical supervision by the approved clinical supervisor and provide the name of a new proposed clinical supervisor. The proposed clinical supervisor shall provide the same documentation to the Board as was required of the initial clinical supervisor.

GENERAL PROVISIONS

Provision of Clinical Supervision

12. Respondent shall not provide clinical supervision to associate level licensees accruing and submitting hours towards independent licensure while subject to this Consent Agreement.

Civil Penalty

- 13. Subject to the provisions set forth in paragraph 14, the Board imposes a civil penalty against the Respondent in the amount of \$1,000.00.
- 14. Respondent's payment of the civil penalty shall be stayed so long as Respondent remains compliant with the terms of this Consent Agreement. If Board staff determines that Respondent is noncompliant with the terms of this Consent Agreement in any respect, with the exception of the tolling provision under paragraph 3, the stay of the civil penalty payment shall be automatically lifted and payment of the civil penalty shall be made by certified check or money order payable to the Board within 30 days after being notified in writing of the lifting of the stay.
- 15. Within 10 days of being notified of the lifting of the stay, Respondent may request that the matter be reviewed by the Board for the limited purpose of determining whether the automatic lifting of the stay was supported by clear and convincing evidence. If the Board receives the written request within 10 days or less of the next regularly scheduled Board meeting, the request will not be heard at that meeting, but will be heard at the next regularly scheduled Board meeting. The Board's decision on this matter shall not be subject to further review.
- 16. The Board reserves the right to take further disciplinary action against Respondent for noncompliance with this Consent Agreement after affording Respondent notice and an opportunity to be heard. If a complaint is filed against Respondent for failure to comply with this Consent Agreement, the Board shall have continuing jurisdiction until the matter is final and the period of probation shall be extended until the matter is final.
- 17. If Respondent currently sees clients in their own private practice, and obtains any other type of behavioral health position, either as an employee or independent contractor, where

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they provide behavioral health services to clients of another individual or agency, they shall comply with requirements set forth in paragraphs 18 through 20 below.

- 18. Within 10 days of the effective date of this Order, if Respondent is working in a position where Respondent provides any type of behavioral health related services or works in a setting where any type of behavioral health, health care, or social services are provided, Respondent shall provide the Board Chair or designee with a signed statement from Respondent's employer(s) confirming Respondent provided the employer(s) with a copy of this Consent Agreement. If Respondent does not provide the employer's statement to the Board within 10 days of the effective date, the Board will provide Respondent's employer(s) with a copy of the Consent Agreement.
- 19. If Respondent is not employed as of the effective date of this Order, within 10 days of accepting employment in a position where Respondent provides any type of behavioral health related services or in a setting where any type of behavioral health, health care, or social services are provided, Respondent shall provide the Board Chair or designee with a written statement providing the contact information of their new employer and a signed statement from Respondent's new employer confirming Respondent provided the employer with a copy of this Consent Agreement. If Respondent does not provide the employer's statement to the Board within 10 days, as required, Respondent's failure to provide the required statement to the Board shall be deemed a violation of A.R.S. § 32-3251(16)(n) and the Board will provide Respondent's employer(s) with a copy of the Consent Agreement.
- 20. If, during the period of Respondent's probation, Respondent changes employment, resigns, is involuntarily terminated, resigns in lieu of termination, or goes on extended leave of absence for whatever reason that may impact their ability to timely comply with the terms of probation, Respondent shall, within 10 days of the aforementioned acts, inform

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the Board of their change of employment status. After the change and within 10 days of accepting employment in a position where Respondent provides any type of behavioral health related services or in a setting where any type of behavioral health, health care, or social services are provided, Respondent shall provide the Board Chair or designee a written statement providing the contact information of their new employer(s) and a signed statement from Respondent's new employer(s) confirming Respondent provided the employer(s) with a copy of this Consent Agreement. If Respondent does not provide the employer's statement to the Board within 10 days, as required, Respondent's failure to provide the required statement to the Board shall be deemed a violation of A.R.S. § 32-3251(16)(n) and the Board will provide Respondent's employer(s) with a copy of the Consent Agreement.

- 21. Respondent shall practice behavioral health using the name under which they are licensed. If Respondent changes their name, they shall advise the Board of the name change as prescribed under the Board's regulations and rules.
- 22. Prior to the release of Respondent from probation, Respondent must submit a written request to the Board for release from the terms of this Consent Agreement at least 30 days prior to the date they would like to have this matter appear before the Board. Respondent may appear before the Board, either in person or telephonically. Respondent must provide evidence that they have successfully satisfied all terms and conditions in this Consent Agreement. The Board has the sole discretion to determine whether all terms and conditions of this Consent Agreement have been met and whether Respondent has adequately demonstrated that they have addressed the issues contained in this Consent Agreement. In the event that the Board determines that any or all terms and conditions of this Consent Agreement have not been met, the Board may conduct such further proceedings as it determines are appropriate to address those matters.

1	23.	Respondent shall bear all costs relating	g to probation terms required in this
2	Consent Agreement.		
3	24.	Respondent shall be responsible for ensu	uring that all documentation required in
4	this Consent Agreement is provided to the Board in a timely manner.		
5	25. This Consent Agreement shall be effective on the date of entry below.		
6	26. This Consent Agreement is conclusive evidence of the matters described herein		
7	and may be considered by the Board in determining appropriate sanctions in the event a		
8	subsequent violation occurs.		
9	PROFESSIONAL ACCEPTS, SIGNS AND DATES THIS CONSENT AGREEMENT		
10	Janice Allen (Nov.4, 2024.1	3-17 MST)	Nov 4, 2024
11	Janice G. Alle	en	Date
12	BOARD ACCEPTS, SIGNS AND DATES THIS CONSENT AGREEMENT		
13			N 4 2024
14		(Nov 4, 2024 13:30 MST)	Nov 4, 2024
15		ZAVALA, Executive Director na Board of Behavioral Health Examiners	Date
16			
17	ORIGINAL of the foregoing filed Nov 4, 2024 with:		
18	Arizona Board of Behavioral Health Examiners 1740 West Adams Street, Suite 3600 Phoenix, AZ 85007		
19			
20	EXECUTED COPY of the foregoing sent electronically Nov 4, 2024		
21	to:		
22	Mona Baskin Assistant Attorney General 2005 North Central Avenue Phoenix, AZ 85004		
23			
24	Janice G. Allen Address of Record Respondent		
25			
		12	