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## **BEFORE THE ARIZONA BOARD** OF BEHAVIORAL HEALTH EXAMINERS

#### In the Matter of:

Leslie C. Whiting, LPC-1255, **Licensed Professional Counselor.** In the State of Arizona.

#### RESPONDENT

**CASE NO. 2024-0245** CONSENT AGREEMENT

In the interest of a prompt and speedy settlement of the above captioned matter, consistent with the public interest, statutory requirements and responsibilities of the Arizonal State Board of Behavioral Health Examiners ("Board"), and pursuant to A.R.S. §§ 32-3281(F) and 41-1092.07(F)(5), Leslie C. Whiting ("Respondent") and the Board enter into this Consent Agreement, Findings of Fact, Conclusions of Law and Order ("Consent Agreement") as a final disposition of this matter.

#### **RECITALS**

Respondent understands and agrees that:

- Any record prepared in this matter, all investigative materials prepared or 1. received by the Board concerning the allegations, and all related materials and exhibits may be retained in the Board's file pertaining to this matter.
- 2. Respondent has the right to a formal administrative hearing at which Respondent can present evidence and cross examine the State's witnesses. Respondent hereby irrevocably waives their right to such formal hearing concerning these allegations and irrevocably waives their right to any rehearing or judicial review relating to the allegations contained in this Consent Agreement.
- 3. Respondent has the right to consult with an attorney prior to entering into this Consent Agreement.

- 4. Respondent acknowledges and agrees that upon signing this Consent Agreement and returning it to the Board's Executive Director, Respondent may not revoke their acceptance of this Consent Agreement or make any modifications to it. Any modification of this original document is ineffective and void unless mutually approved by the parties in writing.
- 5. The findings contained in the Findings of Fact portion of this Consent Agreement are conclusive evidence of the facts stated herein between only Respondent and the Board for the final disposition of this matter and may be used for purposes of determining sanctions in any future disciplinary matter.
- 6. This Consent Agreement is subject to the Board's approval, and will be effective only when the Board accepts it. In the event the Board in its discretion does not approve this Consent Agreement, this Consent Agreement is withdrawn and shall be of no evidentiary value, nor shall it be relied upon or introduced in any disciplinary action by any party hereto, except that Respondent agrees that should the Board reject this Consent Agreement and this case proceeds to hearing, Respondent shall assert no claim that the Board was prejudiced by its review and discussion of this document or of any records relating thereto.
- 7. Respondent acknowledges and agrees that the acceptance of this Consent Agreement is solely to settle this Board matter and does not preclude the Board from instituting other proceedings as may be appropriate now or in the future. Furthermore, and notwithstanding any language in this Consent Agreement, this Consent Agreement does not preclude in any way any other state agency or officer or political subdivision of this state from instituting proceedings, investigating claims, or taking legal action as may be appropriate now or in the future relating to this matter or other matters concerning Respondent, including but not limited to violations of Arizona's Consumer Fraud Act. Respondent acknowledges that, other than with respect to the Board, this Consent Agreement makes no representations, implied or

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otherwise, about the views or intended actions of any other state agency or officer or political subdivision of the state relating to this matter or other matters concerning Respondent.

- 8. Respondent understands that once the Board approves and signs this Consent Agreement, it is a public record that may be publicly disseminated as a formal action of the Board, and that it shall be reported as required by law to the National Practitioner Data Bank.
- 9. Respondent further understands that any violation of this Consent Agreement constitutes unprofessional conduct pursuant to A.R.S. § 32-3251(16)(n) and may result in disciplinary action pursuant to A.R.S. § 32-3281.
- 10. The Board therefore retains jurisdiction over Respondent and may initiate disciplinary action against Respondent if it determines that they have failed to comply with the terms of this Consent Agreement or of the practice act.

The Board issues the following Findings of Fact, Conclusions of Law and Order:

#### FINDINGS OF FACT

- 1. Respondent is the holder of License No. LPC-1255 for the practice of counseling in the State of Arizona.
- 2. Since 08/17, Respondent has been providing behavioral health services to Client through her private practice.
- 3. During the course of therapy, Respondent involved multiple members of Client's family.
- 4. On 03/02/22, Respondent held a session where Client and son were both present and discussed Son starting counseling himself and Respondent provided recommendations for counselors.
  - 5. On 04/06/23, Respondent held a joint session with Client and Wife.
- 6. Respondent involved 3 of Client's family members in his therapy without any sort of documentation attesting to their involvement in the therapy.

- 7. Respondent failed to document the rationale for each participant's role in Client's therapy, making it unclear the reason for their involvement.
- 8. Despite Respondent representing that she usually uses a collateral form if a client's spouse or family member joins a session, Respondent failed to complete any sort of collateral forms for Wife, Son, or Daughter.
- 9. Respondent represented that if she knows the family member is only going to attend one session, she will not complete a collateral form, yet Respondent has no way of knowing whether the family member will attend another session in the future.
  - 10. Respondent failed to define each participant's role in Client's therapy.
- 11. During the course of Client's treatment, Client disclosed suicidal ideation several times during sessions with Respondent.
- 12. Another 10/20/22 progress note did indicate Client returned and denied any suicidal ideation.
- 13. Despite Client disclosing suicidal ideation during the 08/30/21 and 02/23/22 sessions, which is documented in the progress notes for these sessions, Respondent failed to develop or document any sort of safety plan or risk assessment.
- 14. Respondent asserts that despite the fact that she did not document the suicide risk assessment appropriately, she developed a plan to help Client work through the thoughts and feelings.
- 15. Even though Respondent documents there was a safety agreement during the 10/20/22 session, Respondent failed to document specifically what the safety plan entailed other than Client would call his parents to stay with them.
- 16. Respondent represents she has completed formal safety plans for clients in the past when they have expressed suicidal ideation, yet failed to develop any formal safety plan for Client when he expressed suicidal ideation.

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- 17. Respondent represented she has taken continuing education courses in risk assessment and safety planning.
- 18. During the course of treatment with Client, Client disclosed during a therapy session that there had been physical altercations between Complainant and Son.
  - 19. A 08/27/20 note included the following:
    - a. Son was having issues with Complainant and there were physical altercations.
    - Son had bruises and scratch marks from the conflict between him and Complainant this past week.
    - c. Client showed Respondent pictures of the marks on Son's arms.
    - d. Client stated that Complainant would get physically abusive with Client when they were married.
- 20. Respondent represented the following in regards to why she did not report these allegations to DCS:
  - a. It was hearsay to her.
  - Respondent and Client would have talked about how it can be reported to DCS.
  - c. Respondent did not know how those bruises got there.
  - d. Respondent knew Son could be difficult.
  - Respondent knows things can be thrown out of proportion and did not want to overreact to that.
  - f. Son was almost 18 years old.
- 21. As a mandated reporter, Respondent is obligated to report allegations of child abuse if she becomes aware of possible abuse during the course of services, and failed to report these allegations.

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- 22. Within Respondent's response to the Board complaint, she provided an undated letter written by Client attesting to certain complaint allegations.
- 23. Despite Respondent representing that Client may have been the one to offer the letter, Respondent involved Client in the Board's investigative process when in fact Board complaint notices clearly indicate that the Board complaint is confidential and should be treated as such.
- 24. From 08/17 04/23, Client signed several informed consents that failed to include the following minimum Board requirements:
  - a. The client's right to have all records.
  - Notification of the licensee's supervision or involvement with a treatment team of professionals.
  - c. The client's right to be advised of the consequences of refusal or withdrawal.
  - d. The licensee's refund and collection policies and procedures.
- 25. From 10/17 05/24, Respondent completed 8 treatment plans for Client which included a review date section but it was left blank on every treatment plan.
  - 26. A 10/19/23 progress note failed to include Respondent's dated signature.
- 27. Despite all other progress notes meeting all minimum Board requirements, all notes since 01/19 were electronically signed by Respondent on 06/26/24.
- 28. Board rules require progress notes to be signed and finalized contemporaneously which means 10 days from the date of service.
- 29. Upon review of the billing records, Respondent drafted a progress note on 06/24/24 and failed to maintain any sort of billing record for this service.
- 30. Respondent has been in private practice since 2004 and failed to ensure her clinical documentation met all minimum Board requirements

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- 31. Since being notified of her documentation deficiencies, Respondent provided updated practice forms that now meet all minimum Board requirements.
- 32. Following the Board's review of this matter and consideration of the proposed stipulations, Respondent agreed to not renew her license.

#### **CONCLUSIONS OF LAW**

- 1. The Board has jurisdiction over Respondent pursuant to A.R.S. § 32-3251 et seq. and the rules promulgated by the Board relating to Respondent's professional practice as a licensed behavioral health professional.
- 2. The conduct and circumstances described in the Findings of Fact constitute a violation of A.R.S. § 32-3251(16)(k), engaging in any conduct or practice that is contrary to recognized standards of ethics in the behavioral health profession or that constitutes a danger to the health, welfare or safety of a client, as it relates to the following section of the ACA Code of Ethics:

#### A.8 Multiple Clients

When a counselor agrees to provide counseling services to two or more persons who have a relationship, the counselor clarifies at the outset which person or persons are clients and the nature of the relationships the counselor will have with each involved person. If it becomes apparent that the counselor may be called upon to perform potentially conflicting roles, the counselor will clarify, adjust, or withdraw from roles appropriately.

3. The conduct and circumstances described in the Findings of Fact constitute a violation of A.R.S. § 32-3251(16)(I), engaging in any conduct, practice or condition that impairs the ability of the licensee to safely and competently practice the licensee's profession.

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4. The conduct and circumstances described in the Findings of Fact constitute a violation of A.R.S. § 32-3251(16)(ii), violating any federal or state law, rule or regulation applicable to the practice of behavioral health, as it relates to:

A.R.S. § 13-3620. Duty to Report Abuse

- 5. The conduct and circumstances described in the Findings of Fact constitute a violation of A.R.S. § 32-3251(16)(x), exploiting a client, former client or supervisee. For the purposes of this subdivision, "exploiting" means taking advantage of a professional relationship with a client, former client or supervisee for the benefit or profit of the licensee.
- 6. The conduct and circumstances described in the Findings of Fact constitute a violation of A.R.S. § 32-3251(16)(p), failing to confirm to minimum practice standards as developed by the board, as it relates to:

A.A.C. R4-6-1101. Consent for Treatment

A.A.C. R4-6-1102. Treatment Plan

A.A.C. R4-6-1103. Client Record

A.A.C. R4-6-1104. Financial and Billing Records

#### ORDER NOT TO RENEW

Based upon the foregoing Findings of Fact and Conclusion of Law, the parties agree to the provision and penalties imposed as follows:

- 1. As of the effective date of the Consent Agreement, Respondent shall not practice under their license.
  - 2. Respondent's license, LPC-1255 shall by rule, expire on 11/30/24.
  - 3. Respondent agrees not to renew their license.
- 4. Respondent agrees not to submit any type of new license application to the Board for a minimum of five (5) years.

1	with:
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3	Arizona Board of Behavioral Health Examiners 1740 West Adams Street, Suite 3600 Phoenix, AZ 85007
4	<b>EXECUTED COPY</b> of the foregoing sent electronically Dec 16, 2024
5	to:
6	Mona Baskin
7	Assistant Attorney General 2005 North Central Avenue
8	Phoenix, AZ 85004
9	Leslie C. Whiting Address of Record
10	Respondent
11	Sara Stark 5425 E. Bell Road
12	Suite 107 Scottsdale, AZ 85254
13	Attorney for Respondent
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