In the Matter of: 2 CASE NO. 2023-0049 3 Josue C. Bustos, LCSW-17968, Licensed Clinical Social Worker, 4 In the State of Arizona. **RELEASE FROM NON-DISCIPLINARY CONSENT** 5 RESPONDENT AGREEMENT AND ORDER 6 7 The Board received a request from Respondent to release them from the terms and conditions of the Non-Disciplinary Consent Agreement and Order dated June 15th, 2023. After 8 consideration, the Board voted to release Respondent from the terms and conditions of the 9 Non-Disciplinary Consent Agreement and Order dated June 15th, 2023. 10 ORDER 11 GOOD CAUSE APPEARING, IT IS THEREFORE ORDERED THAT: 12 Respondent is hereby released from all terms and conditions of the Non-Disciplinary 13 Consent Agreement and Order dated June 15th, 2023. 14 Jul 25, 2023 By: 15 TOBI ZAVALA, Executive Director Date 16 Arizona Board of Behavioral Health Examiners 17 **ORIGINAL** of the foregoing filed Jul 25, 2023 18 with: 19 Arizona Board of Behavioral Health Examiners 1740 West Adams Street, Suite 3600 20 Phoenix, AZ 85007 21 **EXECUTED COPY** of the foregoing sent electronically Jul 25, 2023 22 Josue C. Bustos 23 Address of Record Respondent 24 25

BEFORE THE ARIZONA STATE BOARD OF BEHAVIORAL HEALTH EXAMINERS

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Michael J. Ryan Holden & Armer, PC 505 E Chandler Blvd Suite 210 Phoenix, AZ 85048 Attorney for Respondent

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BEFORE THE ARIZONA BOARD OF BEHAVIORAL HEALTH EXAMINERS

In the Matter of:

Josue C. Bustos, LCSW-17968, Licensed Clinical Social Worker, In the State of Arizona.

Respondent

CASE NO. 2023-0049

NON-DISCIPLINARY CONSENT AGREEMENT

In the interest of a prompt and speedy settlement of the above captioned matter, consistent with the public interest, statutory requirements and responsibilities of the Arizona State Board of Behavioral Health Examiners ("Board"), and pursuant to A.R.S. §§ 32-3281(D)(3) and 41-1092.07(F)(5), Josue C. Bustos ("Respondent") and the Board enter into this Non-Disciplinary Consent Agreement, Findings of Fact, Conclusions of Law and Order ("Consent Agreement") as a final disposition of this matter.

RECITALS

Respondent understands and agrees that:

- Any record prepared in this matter, all investigative materials prepared or received by the Board concerning the allegations, and all related materials and exhibits may be retained in the Board's file pertaining to this matter.
- 2. Respondent has the right to a formal administrative hearing at which Respondent can present evidence and cross examine the State's witnesses. Respondent hereby irrevocably waives their right to such formal hearing concerning these allegations and irrevocably waives their right to any rehearing or judicial review relating to the allegations contained in this Consent Agreement.
- Respondent has the right to consult with an attorney prior to entering into this Consent Agreement.

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- 4. Respondent acknowledges and agrees that upon signing this Consent Agreement and returning it to the Board's Executive Director, Respondent may not revoke their acceptance of this Consent Agreement or make any modifications to it. Any modification of this original document is ineffective and void unless mutually approved by the parties in writing.
- 5. The findings contained in the Findings of Fact portion of this Consent Agreement are conclusive evidence of the facts stated herein between only Respondent and the Board for the final disposition of this matter and may be used for purposes of determining sanctions in any future disciplinary matter.
- 6. This Consent Agreement is subject to the Board's approval, and will be effective only when the Board accepts it. In the event the Board in its discretion does not approve this Consent Agreement, this Consent Agreement is withdrawn and shall be of no evidentiary value, nor shall it be relied upon or introduced in any disciplinary action by any party hereto, except that Respondent agrees that should the Board reject this Consent Agreement and this case proceeds to hearing, Respondent shall assert no claim that the Board was prejudiced by its review and discussion of this document or of any records relating thereto.
- 7. Respondent acknowledges and agrees that the acceptance of this Consent Agreement is solely to settle this Board matter and does not preclude the Board from instituting other proceedings as may be appropriate now or in the future. Furthermore, and notwithstanding any language in this Consent Agreement, this Consent Agreement does not preclude in any way any other state agency or officer or political subdivision of this state from instituting proceedings, investigating claims, or taking legal action as may be appropriate now or in the future relating to this matter or other matters concerning Respondent, including but not limited to violations of Arizona's Consumer Fraud Act. Respondent acknowledges that, other than with respect to the Board, this Consent Agreement makes no representations, implied or

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otherwise, about the views or intended actions of any other state agency or officer or political subdivision of the state relating to this matter or other matters concerning Respondent.

- 8. Respondent understands that once the Board approves and signs this Consent Agreement, it shall constitute a public record that may be disseminated as a formal action of the Board.
- 9. Respondent further understands that any violation of this Consent Agreement constitutes unprofessional conduct pursuant to A.R.S. § 32-3251(16)(n) and may result in disciplinary action pursuant to A.R.S. § 32-3281.
- 10. The Board therefore retains jurisdiction over Respondent and may initiate disciplinary action against Respondent if it determines that they have failed to comply with the terms of the Consent Agreement or of the practice act.

The Board issues the following Findings of Fact, Conclusions of Law and Order:

FINDINGS OF FACT

- Respondent is the holder of License No. LCSW-17968 for the practice of Social Work in the State of Arizona.
 - 2. From 09/21 01/23, Respondent was employed at Agency as a Lead Therapist.
- 3. From 08/21 04/22, Respondent provided direct behavioral health services to Client through a separate behavioral health agency.
- 4. In 05/22, Client was interviewed for an employment position at Agency in which Respondent conducted the interview.
- Respondent subsequently hired Client without informing anyone at Agency at the time of hire that Client was his former client at a separate agency.
- 6. It was not until roughly 09/19/22 when Client filed a complaint with Agency against Respondent, that Agency became aware Client was a former client of Respondent's.

- 7. Agency found that Respondent blurred boundaries with Client and should not have hired Client for a role that Respondent supervised.
- 8. Agency sent Respondent and email with their findings asking if Respondent agreed or disagreed and Respondent did not indicate that he disagreed with anything.
 - 9. During an investigative interview, Respondent represented the following:
 - a. When Respondent was leaving his previous employment where he treated Client, he informed Client that he worked at Agency if he wanted to seek services there.
 - Respondent never informed anyone at Agency that Client was a former client of his when he hired Client.
 - c. It was Respondent's decision to hire Client since he was hiring manager.
 - d. Respondent knew Client's treatment ended and thought it was fine.
- 10. Respondent did not seek any guidance or inform anyone that Client was a former client of his when he interviewed him, then subsequently hired him as one of his subordinates.
- 11. Respondent acknowledges now that this was inappropriate and agrees he would never consider hiring a former client of his in the future.

CONCLUSIONS OF LAW

- The Board has jurisdiction over Respondent pursuant to A.R.S. § 32-3251 et seq.
 and the rules promulgated by the Board relating to Respondent's professional practice as a
 licensed behavioral health professional.
- 2. Pursuant to A.R.S. § 32-3281(D)(3), if the Board finds that Respondent's conduct is not of sufficient seriousness to merit direct action against them, it may issue a nondisciplinary order requiring Respondent to complete a prescribed number of hours of continuing education in an area or areas prescribed by the Board to provide them with the necessary understanding of current developments, skills, procedures or treatment.

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<u>ORDER</u>

Based upon the foregoing Findings of Fact and Conclusions of Law, the parties agree to the provisions and penalties imposed as follows:

Continuing Education

1. In addition to the continuing education requirements of A.R.S. § 32-3273, within 12 months of the effective date of this Consent Agreement, Respondent shall complete 6 clock hours of continuing education in dual and multiple relationships and therapeutic boundaries. All required continuing education shall be pre-approved by the Board Chair or designee. Upon completion, Respondent shall submit a certificate of completion of the required continuing education.

Licensee Name

Respondent shall practice behavioral health using the name under which they
are licensed. If Respondent changes their name, they shall advise the Board of the name
change as prescribed under the Board's regulations and rules.

Early Release

3. After completion of the required continuing education, Respondent may request early release from this Consent Agreement.

General Provisions

4. Respondent must submit a written request to the Board for release from the terms of this Consent Agreement at least 30 days prior to the date they would like to have this matter presented before the Board. Respondent may appear before the Board, either in person or telephonically. Respondent must provide evidence that they have successfully satisfied all terms and conditions in this Consent Agreement. The Board has the sole discretion to determine whether all terms and conditions of this Consent Agreement have been met and

EXECUTED COPY of the foregoing sent electronically

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Jun 15, 2023

1	Mona Baskin
2	Assistant Attorney General 2005 North Central Avenue Phoenix, AZ 85004
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4	Josue C. Bustos Address of Record Respondent
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6	Michael J. Ryan Holden & Armer, PC 505 E Chandler Blvd Suite 210
7	Phoenix, AZ 85048 Attorney for Respondent
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