

Calendar Year 2022

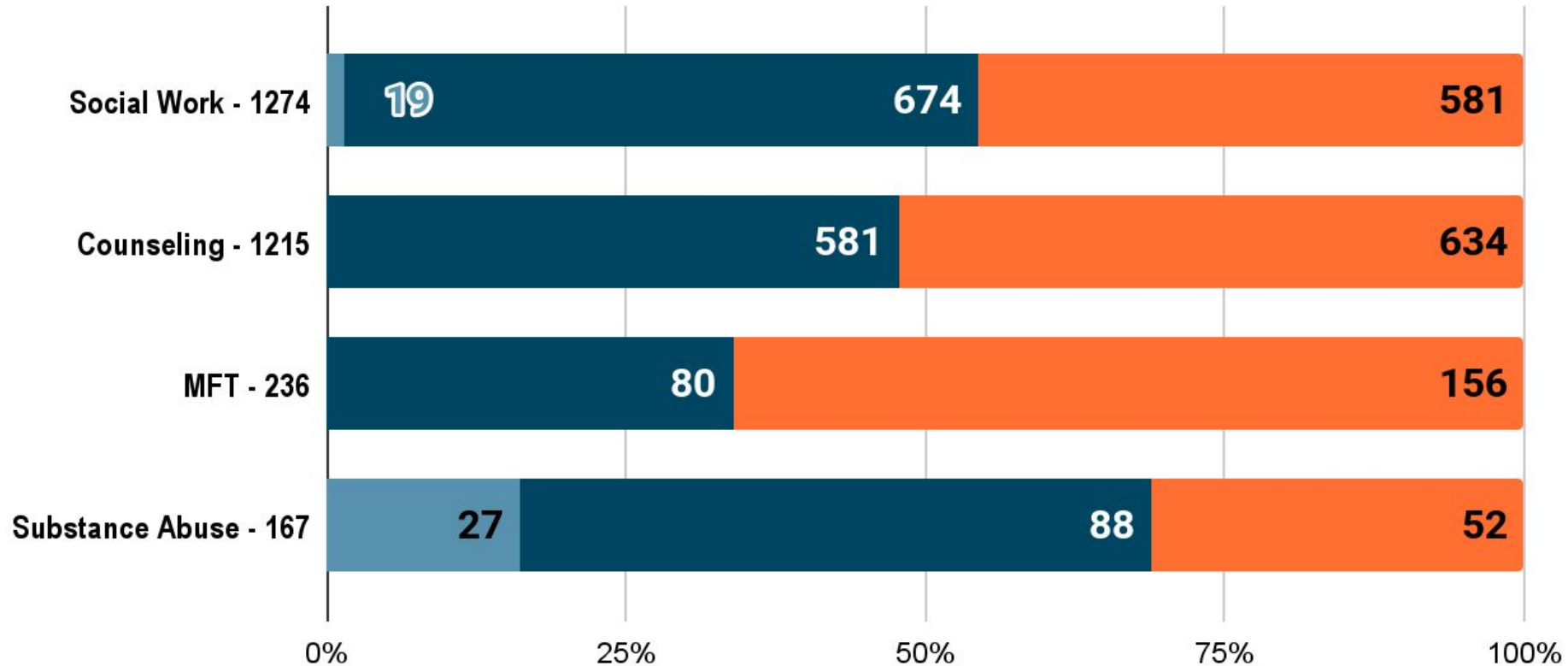
The purpose of this presentation is to highlight the Board's productivity and accomplishments from Calendar Year 2022 including:

- Applications
- Licenses
- Supervision
- Renewals/Verifications
- Completed Investigations
- Staff Productivity/Achievements
- 2023 Goals

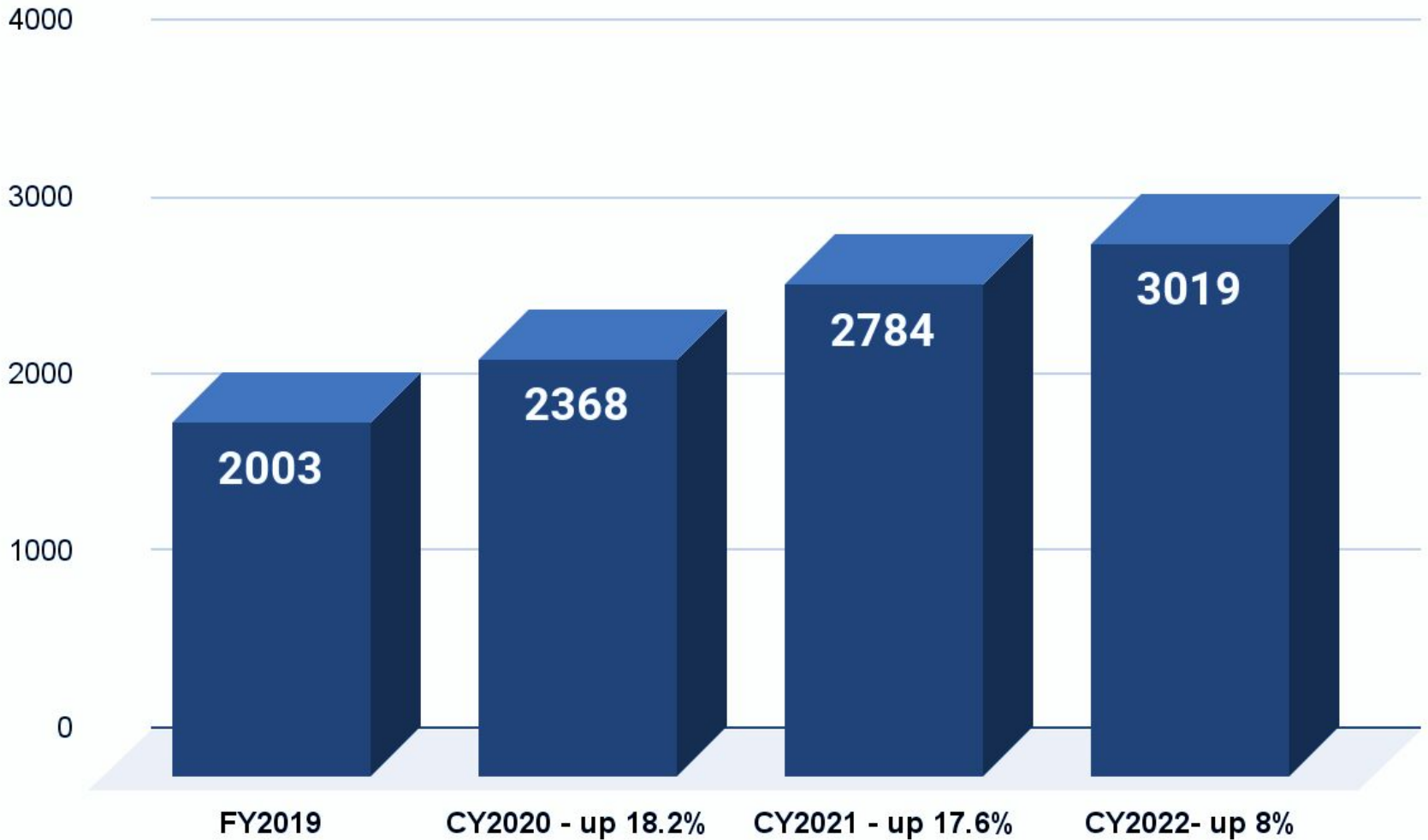
Applications Received CY 2022 - 3,019

Application type

■ LBSW/LSAT ■ LMSW, LAC, LAMFT, LASAC ■ LCSW, LPC, LMFT, LISAC



Total Applications Received



Applications by Type

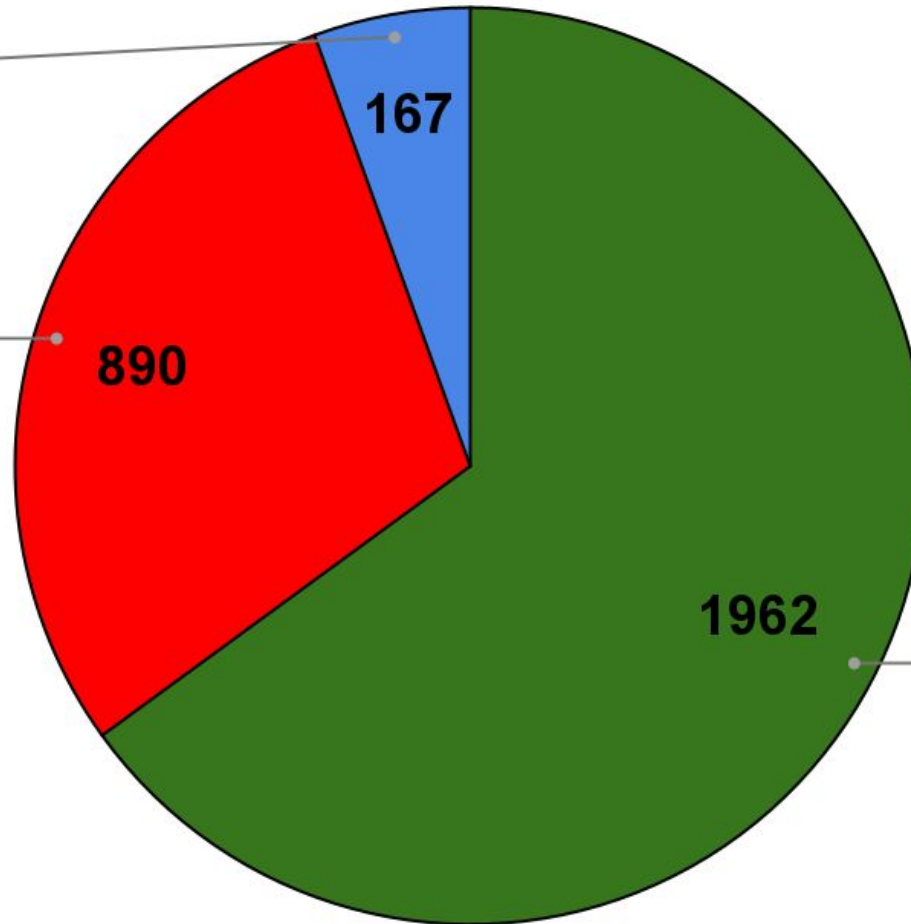
Application Type

Universal Recognition

5.5%

Endorsement

29.5%



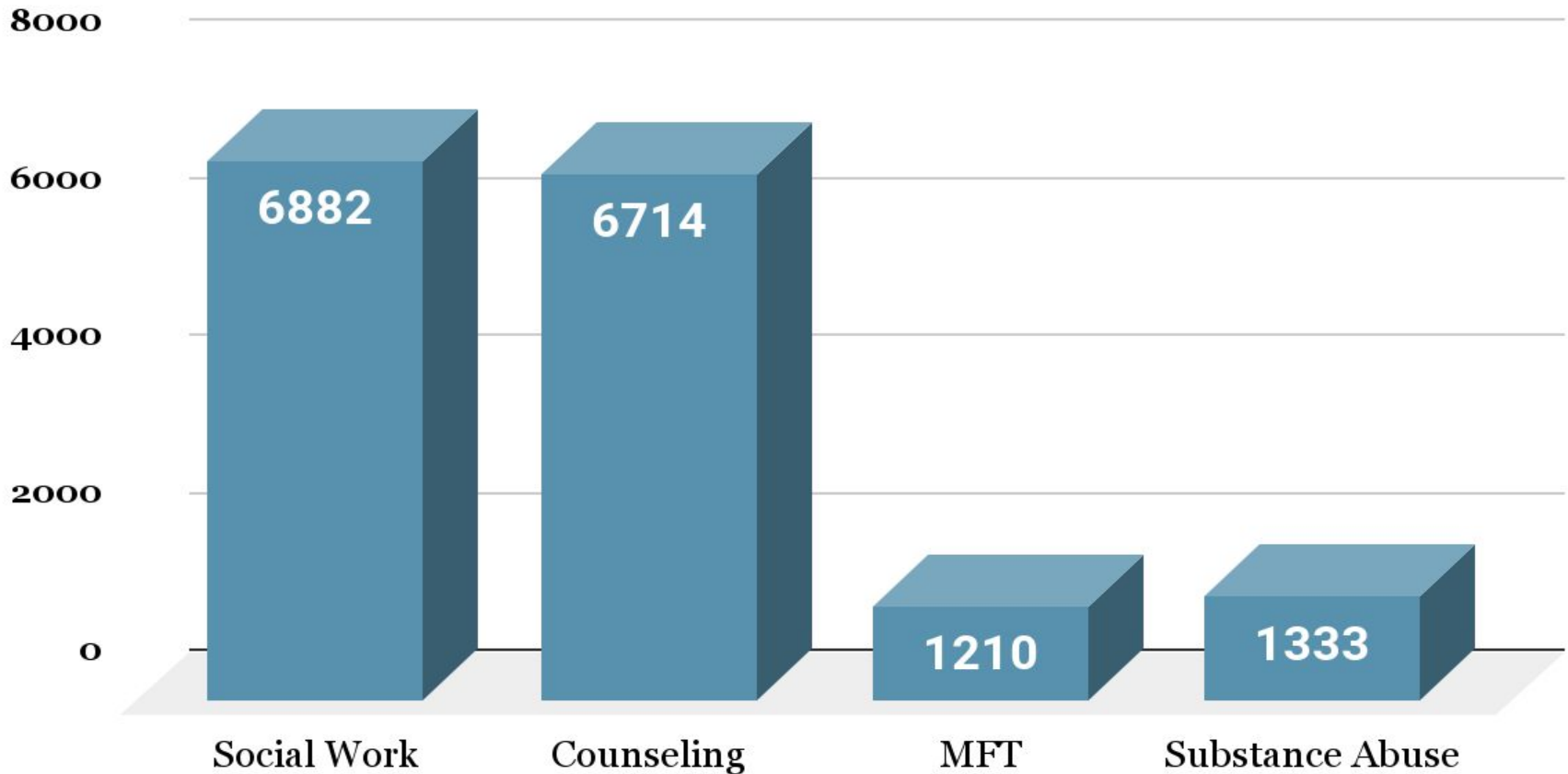
Regular

65.0%

Active License Count -16,139

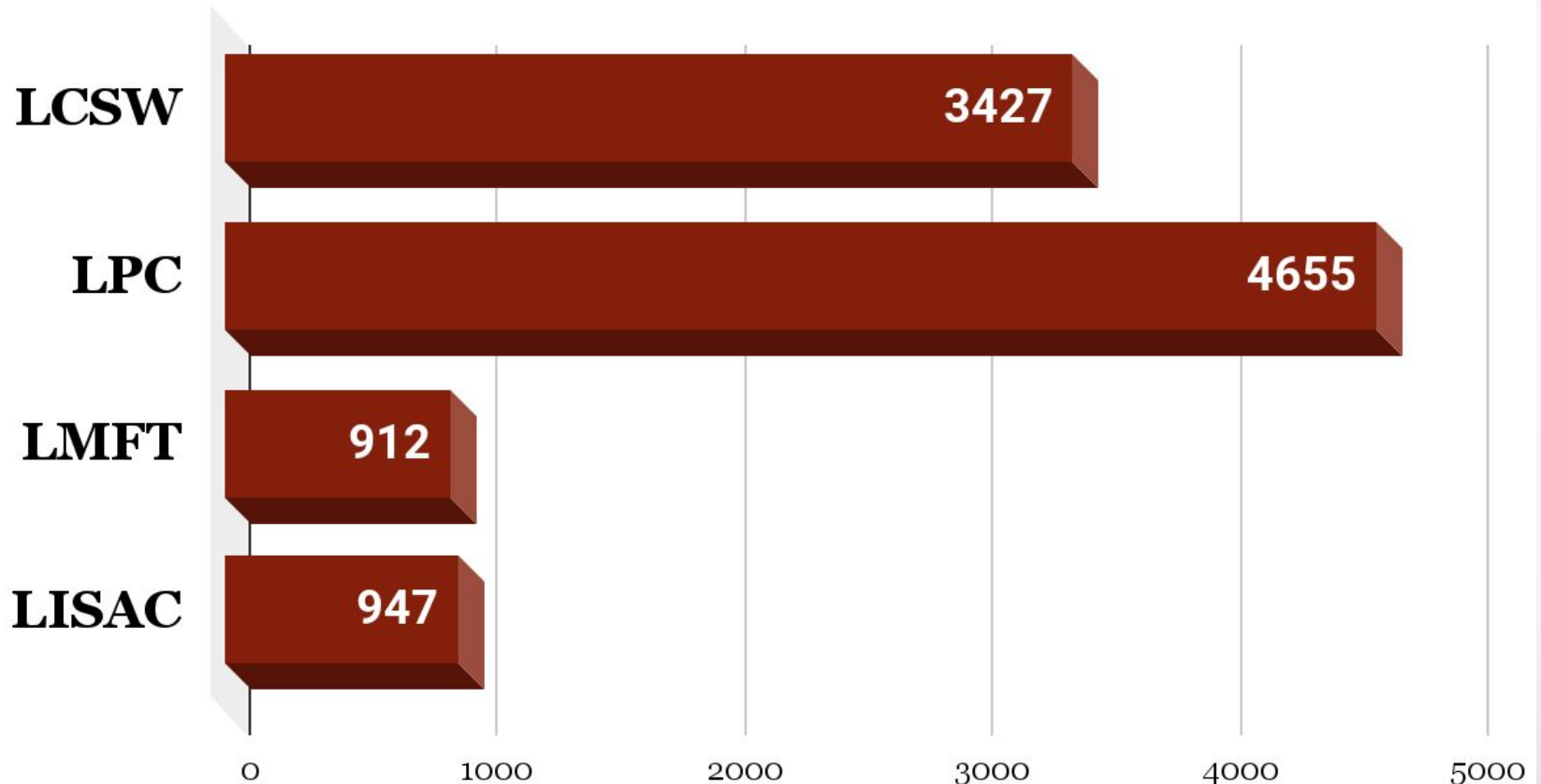
*CY2021 - 14,868

License Type



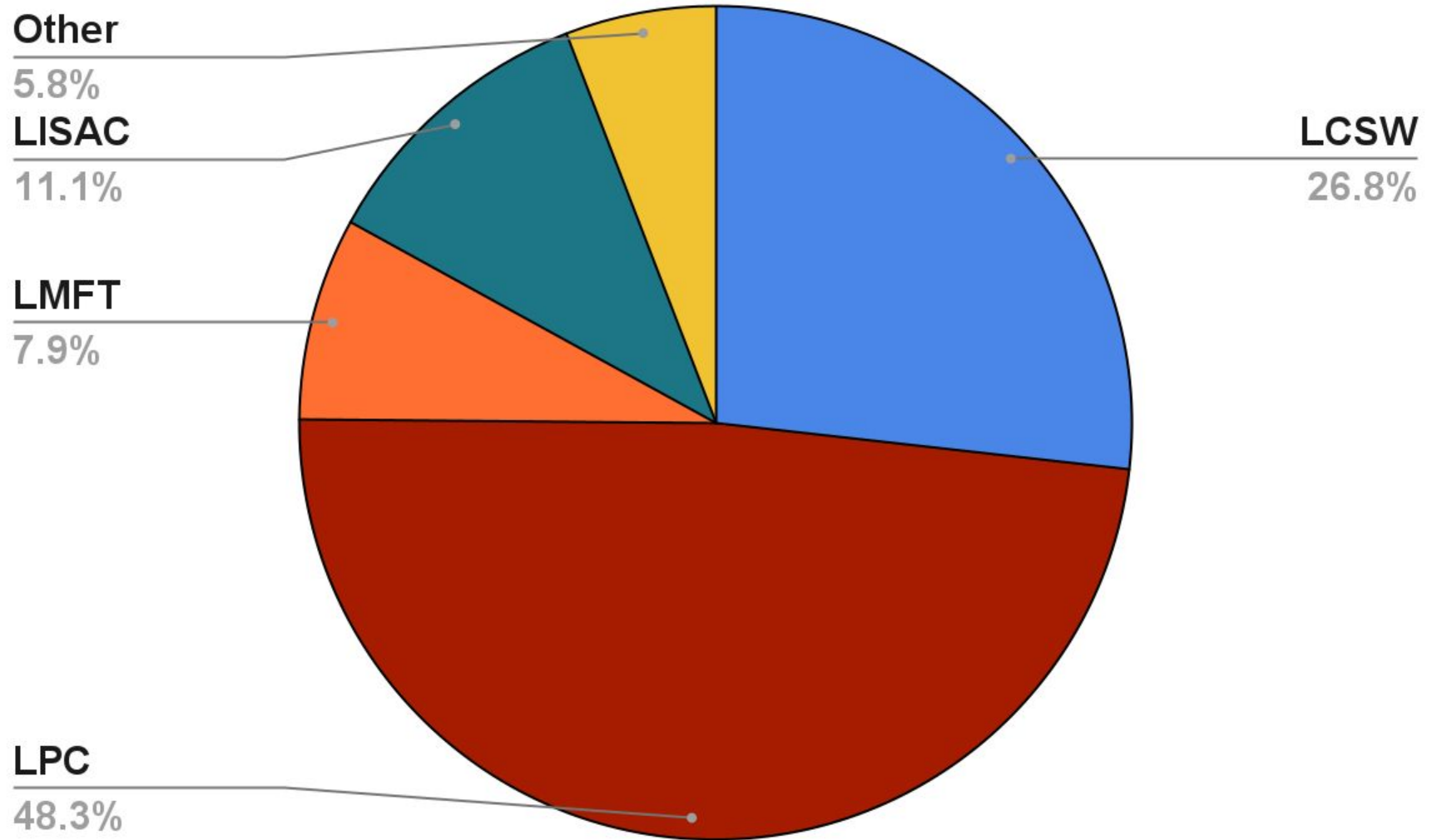
Independent Licenses - 9,941 (62% of all licenses)

License Type



Clinical Supervisors - 3,453

*CY2021 - 3,013



Supervised Private Practice Participants - 170

*CY2021 - 183

Supervisee license type

LASAC

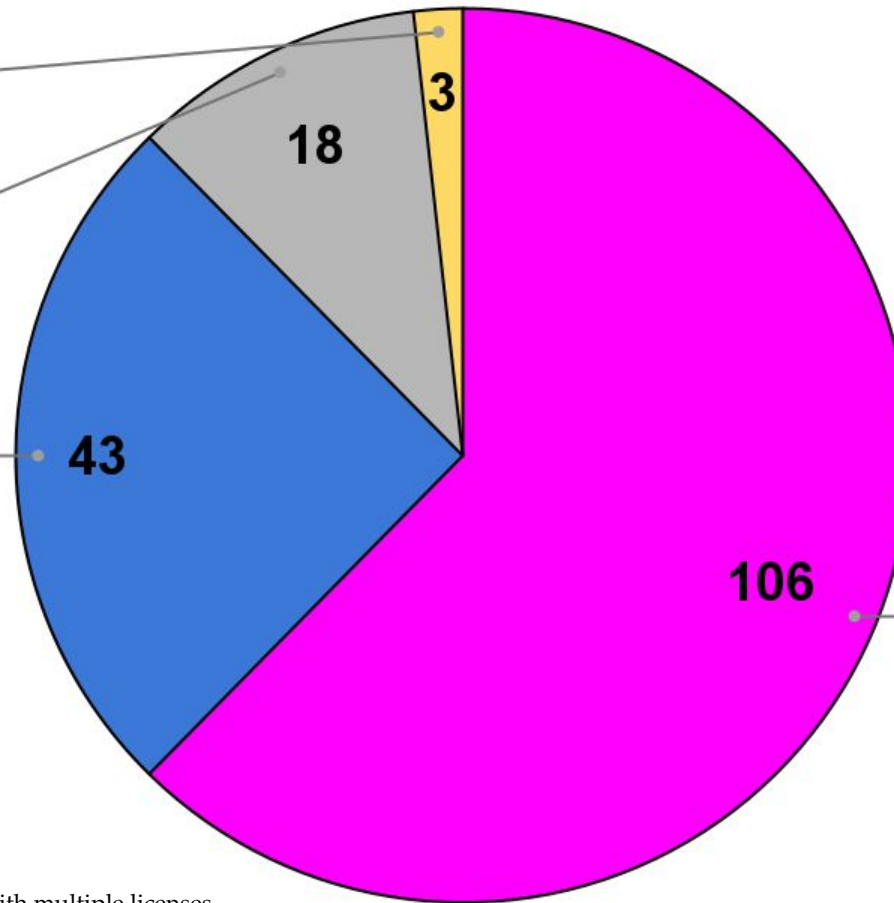
1.8%

LAMFT

10.6%

LMSW

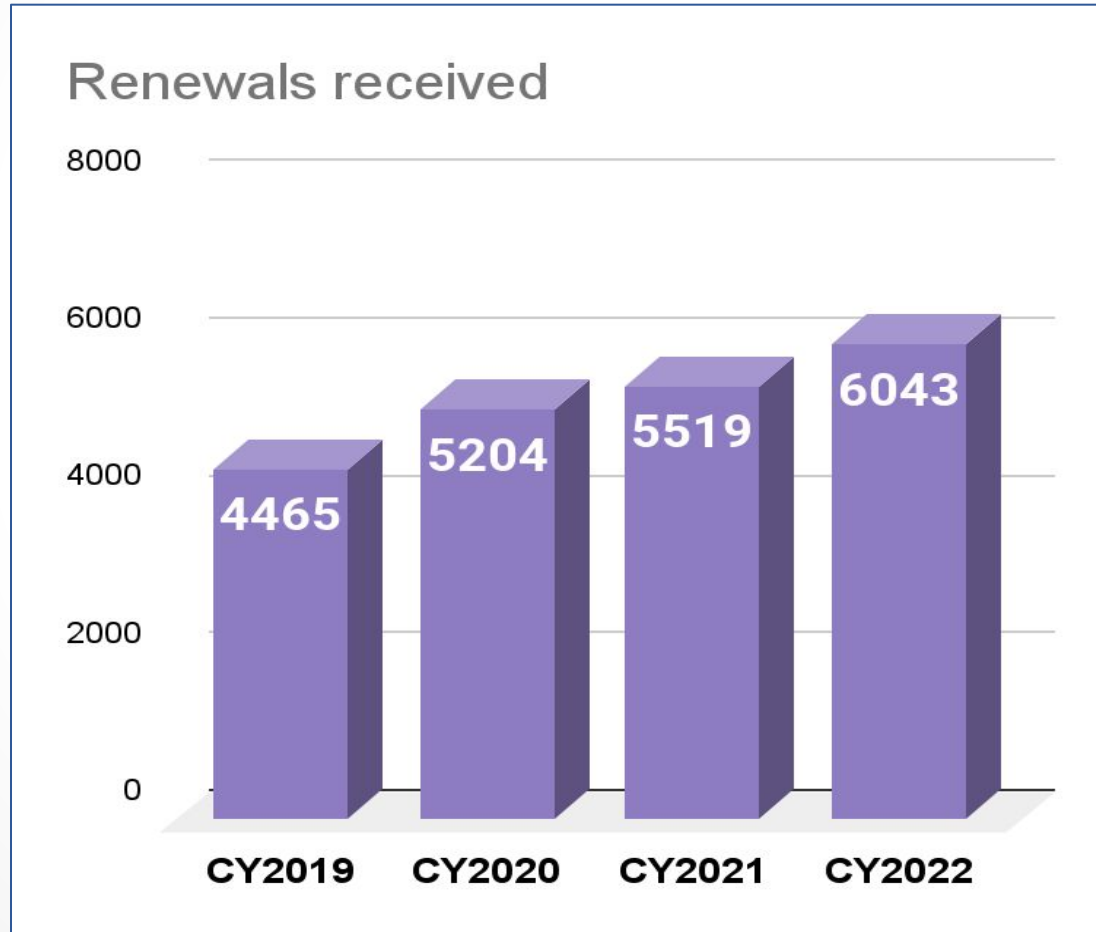
25.3%



LAC
62.4%

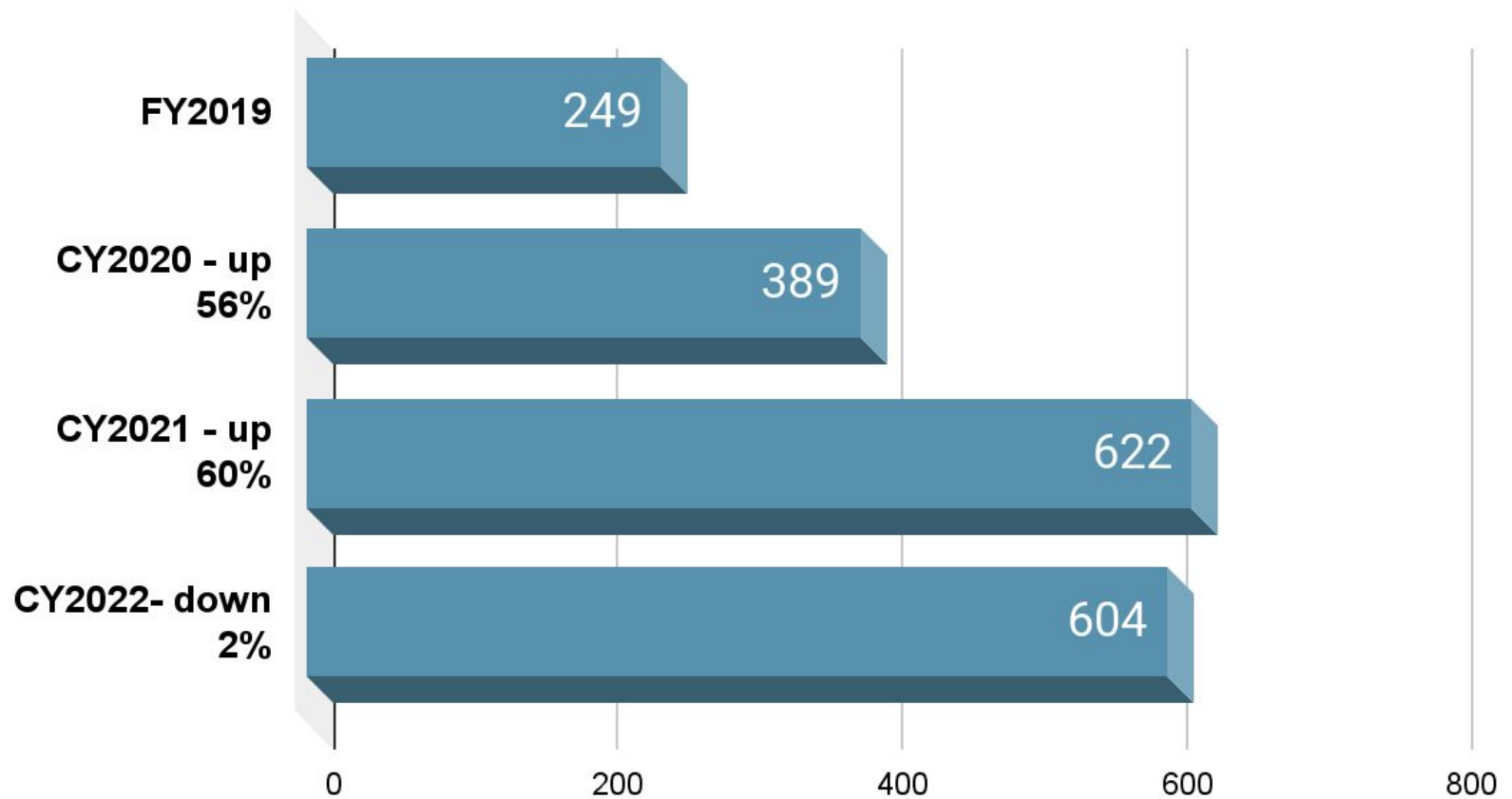
* Chart numbers reflect professionals with multiple licenses

Renewals Received

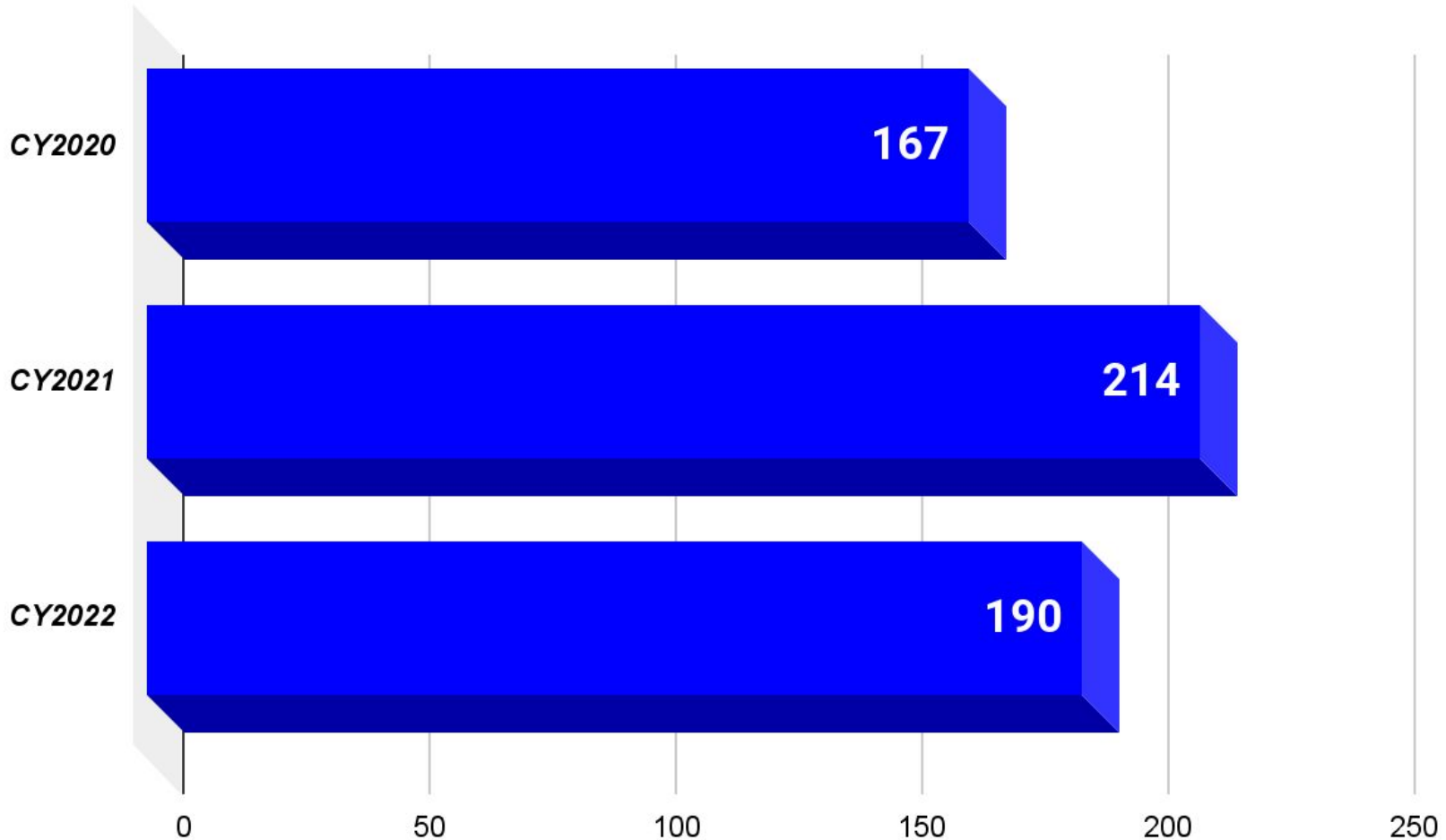


Verifications Received

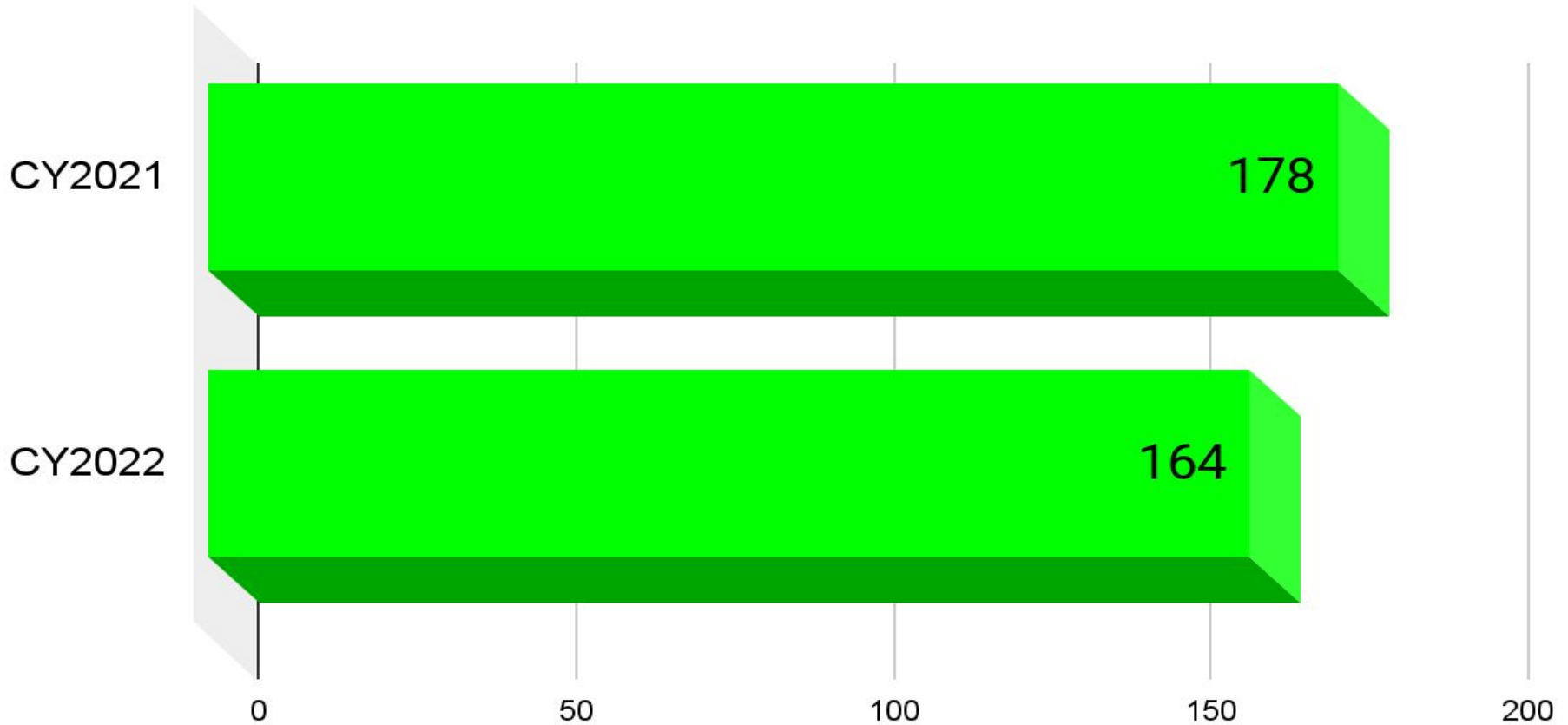
Verifications received



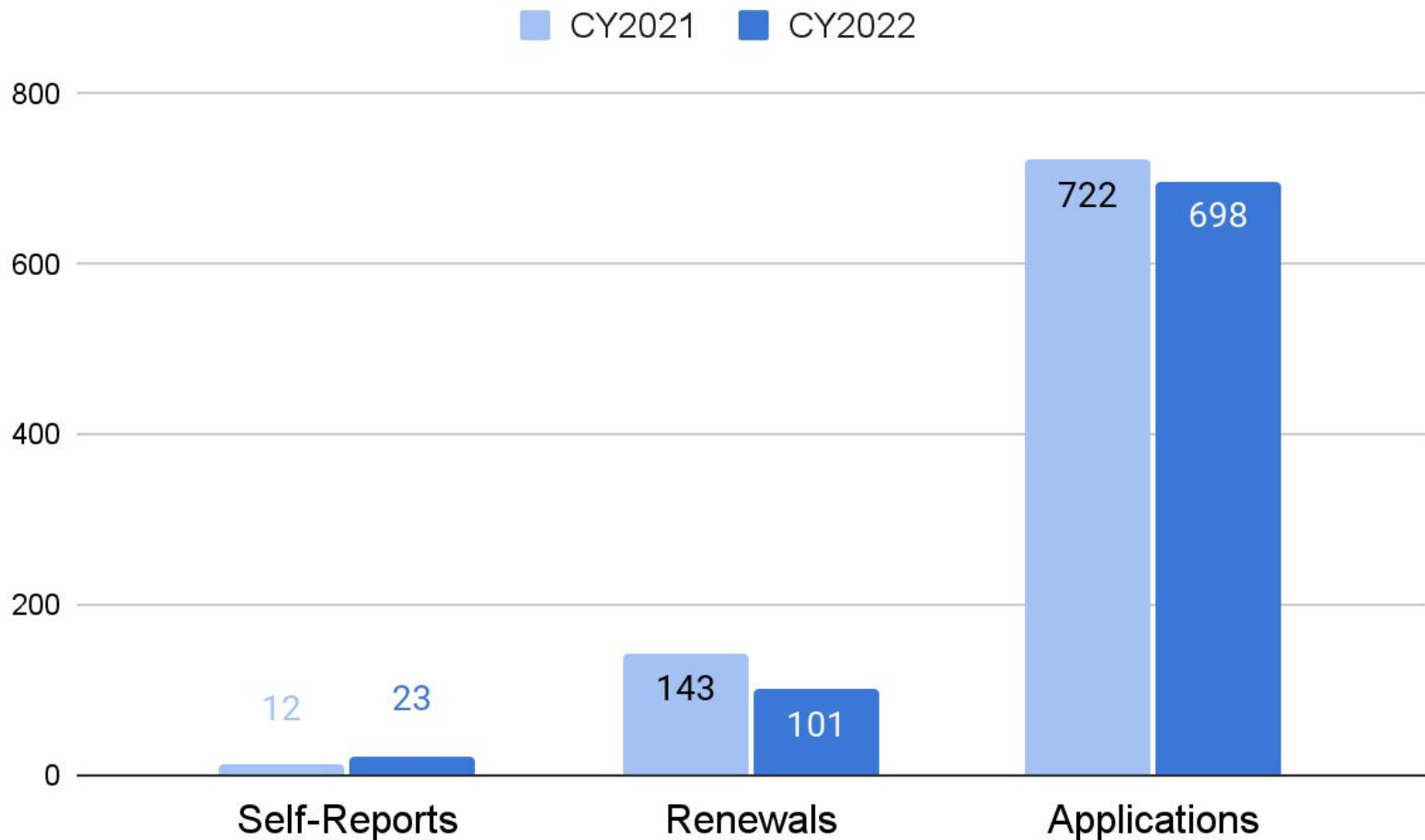
Complaints Received



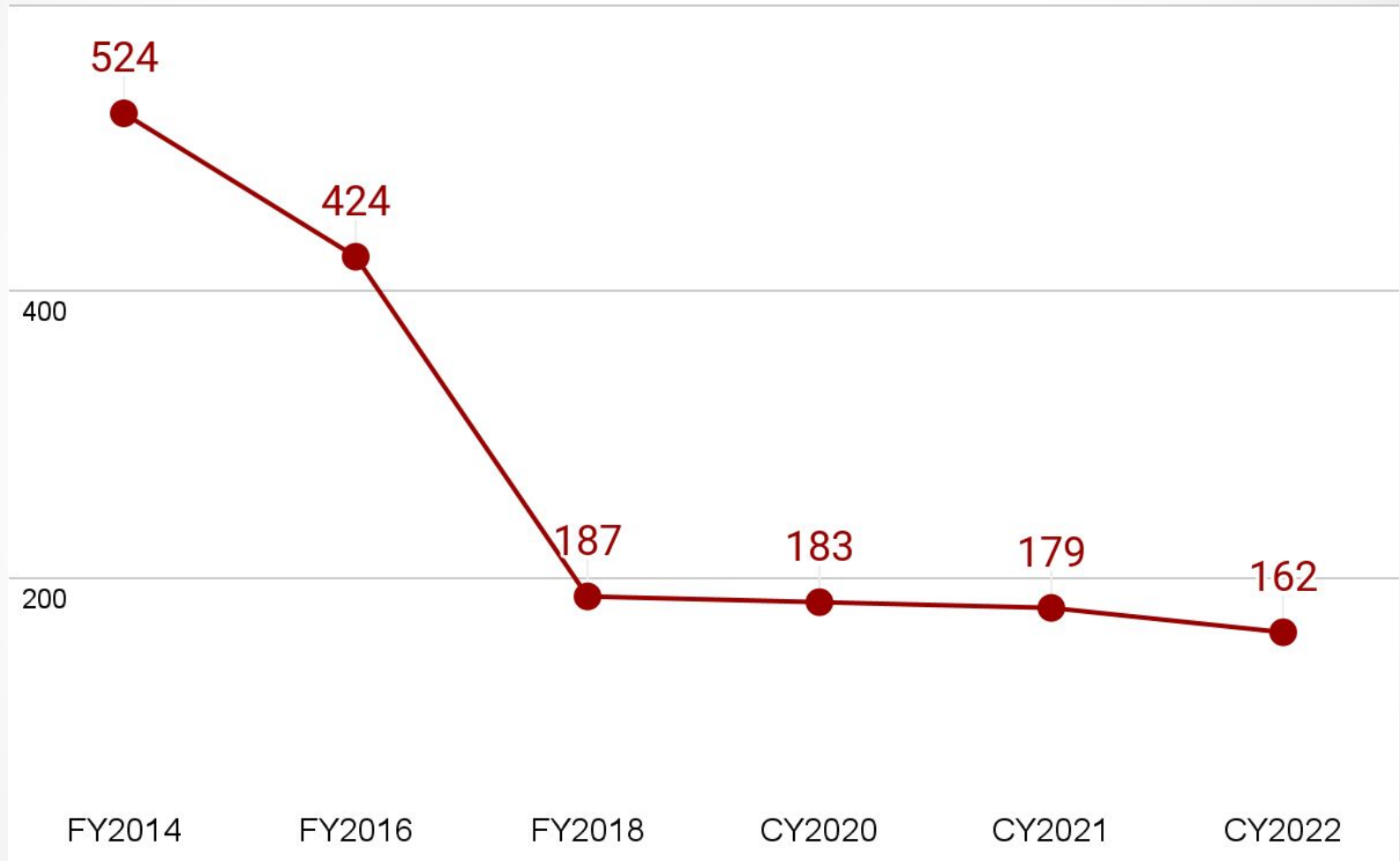
Closed Complaints



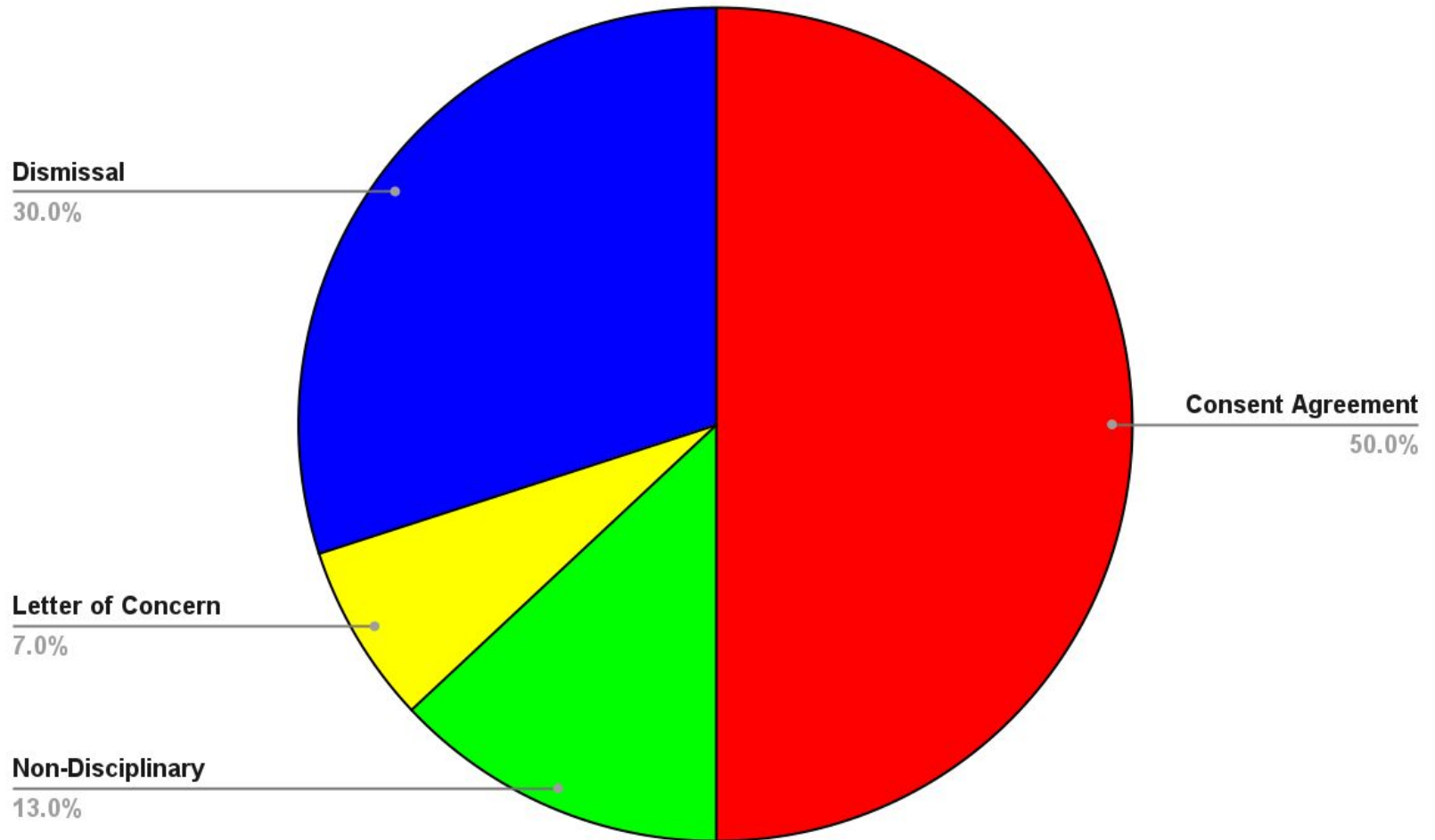
Administratively Completed Cases



Complaint Processing (average days)



CY 2022 Complaint Disposition



Staff Productivity

- 15,032 incoming calls
- Incoming emails all boxes
- 4,160 contact information changes
- 1,060 fingerprints sent to DPS for processing
- 1035 clinical supervisor training compliance reviews
- 2,385 licenses issued (regular and temporary)
- 106 public records requests
- 103 inactive status requests
- 107 duplicate license requests
- >40 public meetings (setup and follow up)

Achievements

2022 Goal Updates:

➤ Onboard new FTE positions as awarded	COMPLETED
➤ Continue community outreach	COMPLETED
➤ New rulemaking process	PENDING
➤ Complete database conversion to new web-based portal	PENDING
➤ Update website platform	PENDING

Achievements

Executive Director actively involved in:

- ❖ Advisory Board for the Arizona Health Workforce Data System “CRHWorks” (invited by Senator Carter)
- ❖ Arizona Substance Abuse Partnership (appointed by the Governor)
- ❖ Health Care Professionals Workforce Data Repository Advisory Committee (invited by DHS)
- ❖ American Association of State Counseling Boards, State Board Administrator Representative (nominated by state members)
- ❖ American Association of State Counseling Boards, Distinguished Service Award
- ❖ Association of Social Work Board Regulatory Education and Leadership Committee Chair (nominated)
- ❖ Regulatory Excellence Committee

Achievements

Presentations or Conferences:

- ASU
- U of A
- NAU
- GCU
- Fuller Theological Seminary
- Phoenix Seminary
- AZ Council for Human Service Providers
- St. Luke's Behavioral Health Center
- NBCC/CCE
- AASCB
- AzNASW
- ASWB
- Multiple Agencies

Goals for CY2023

- Complete rulemaking process
- Continue community outreach using different platforms
- Complete database conversion to new web-based portal and develop new internal processes and procedures
- Policy updates
- Increase educational tools