

- 1 a. Client was psychotic and suicidal and had to be physically restrained.
- 2 b. Client was enrolled for ongoing behavioral health services at a behavioral
- 3 health agency ("Agency 1").
- 4 c. The provisional discharge plan when Client was cleared medically was to
- 5 transfer Client to Agency 1's psychiatric hospital or another behavioral health
- 6 entity ("Agency 2").
- 7 4. At 10:49, a doctor at Hospital ("Doctor") documented the following:
- 8 a. Client has an underlying history of severe mental illness, schizophrenia, and
- 9 PTSD.
- 10 b. "[Client] has a history of being from [Agency 1] on a recurrent basis, and has
- 11 a history of recurrent bath salts snorting."
- 12 c. "[Client] is currently somnolent and sedated."
- 13 d. "Prior to this, he was having visual and auditory hallucinations, and was a
- 14 danger to himself or others."
- 15 e. "[Client] has bipolar disorder with psychotic features, as well as a history of
- 16 polysubstance abuse."
- 17 f. "I did speak with the nurse at [Agency 1] and once he is medically stable, he
- 18 will be transferred over to [Agency 1] for continued psychiatric care.
- 19 5. At 21:50, Respondent documented the following:
- 20 a. Client was not court ordered for treatment.
- 21 b. Client was not enrolled with a provider.
- 22 c. Client denied any suicidal or homicidal ideation and said he would never use
- 23 bath salts again.
- 24 d. Respondent spoke with Doctor, who said Client was "clear psychiatrically".
- 25 e. Doctor advised Respondent that Client was not court ordered for treatment.

- 1 6. Respondent's 21:50 note was inappropriate where:
- 2 a. A supervisor at Hospital ("Supervisor") indicated that another Hospital
- 3 therapist ("Therapist") evaluated Client in the ICU at 13:45 and noted that
- 4 Client was court ordered for treatment.
- 5 b. Respondent then documented that Doctor told him that Client was not court
- 6 ordered for treatment without noting that this information appeared
- 7 inconsistent with Therapist's note.
- 8 c. If Respondent had conflicting information as to whether Client was court
- 9 ordered for treatment, it was his responsibility to determine whether Client
- 10 was, in fact, court ordered for treatment.
- 11 d. This information could have been easily obtained by calling Agency 1.
- 12 e. Given the conflicting information available in Client's records, Respondent's
- 13 decision to record Doctor's statement that Client was not court ordered for
- 14 treatment without any apparent attempt to determine the accuracy of this
- 15 statement was inappropriate.
- 16 f. It is impossible to reconcile Respondent's note that Client was not enrolled
- 17 with a provider with Respondent's 4:25 note and Doctor's 10:49 note, both of
- 18 which reflect that Client was, in fact, enrolled at Agency 1.
- 19 g. Respondent documented at 21:50 that Doctor said Client was "clear
- 20 psychiatrically".
- 21 h. This note appears to directly contradict the provisional discharge plan in
- 22 Respondent's 4:25 note and Doctor's 10:49 note indicating that Client would
- 23 be transferred to Agency 1 for continued psychiatric care as soon as Client
- 24 was medically stable.
- 25 7. Respondent's conduct was inappropriate based on the following:

- 1 a. There is no documentation in Client's record that supports Respondent's
2 statements that Client was not court ordered to treatment and was not
3 enrolled with Agency 1.
- 4 b. As a result of Respondent's evaluation note indicating that Client denied any
5 suicidal or homicidal ideation and was "clear psychiatrically", Client was
6 allowed to leave the hospital against medical advice even though Client
7 presented to the hospital with psychotic and violent behaviors.
- 8 c. Respondent did not document any basis for his failure to follow 2 previous
9 provisional discharge plans indicating that Client would be transferred to
10 Agency 1 for continuing care following his release from the hospital.
- 11 d. As Supervisor noted:
- 12 • It was Respondent's responsibility to investigate Client's behavioral
13 health history.
 - 14 • It appears Respondent never reviewed Client's records.
 - 15 • As a result, it appears Respondent was unable to provide accurate
16 information to Doctor regarding Client's mental health history and
17 ongoing treatment at Agency 1.
 - 18 • As a result of Respondent's conduct, Client was allowed to leave the
19 hospital even though he presented as a risk to himself and others.
 - 20 • Respondent's conduct was "egregious" as it involved patient care."

21 8. In 2008 and 2009, Hospital documented performance problems by Respondent
22 regarding an inaccurate discharge, a client complaint, and attendance problems.

23 9. A 05/28/11 Written Warning addressed a number of significant performance
24 problems, including the following:

25 ...

- 1 a. Respondent has been asked on multiple occasions to ensure that he writes
- 2 effective PAT Evaluations.
- 3 b. Respondent leaves evaluations and re-assessments that could have been
- 4 done on his shift for the next shift.
- 5 c. On 05/07/11, Respondent was asked to complete an evaluation on a patient
- 6 who was cleared to leave, but left that evaluation to be completed by the next
- 7 shift.
- 8 d. On 05/18/11, Respondent was asked to complete an evaluation on a patient
- 9 under observation. Respondent never saw this patient during his shift, even
- 10 though he only saw 3 patients in the ER all night.
- 11 e. On 05/26/11, a patient was ready to be discharged and only needed minor
- 12 coordination in order to be discharged. Respondent never completed the
- 13 discharge, which resulted in a delay in care.
- 14 f. On 05/28/11, Respondent left two patients for "re-evaluation", one requiring a
- 15 petition and the other was a clear-cut suicide plan of injecting antifreeze into
- 16 her neck with a needle. "These patients should have been dispositioned prior
- 17 to [Respondent] leaving the hospital."
- 18 g. Numerous complaints that Respondent has been losing consult requests with
- 19 the excuse that he didn't get them.
- 20 h. Respondent's handoff reports were nearly illegible with incorrect information.
- 21 i. When asked to clarify information, Respondent was rude and defensive.
- 22 j. Numerous complaints that Respondent was sleeping in the break room.
- 23 10. A 07/02/11 termination letter by Supervisor indicated the following:
- 24 a. Respondent had ongoing performance issues that he failed to resolve after
- 25 his 05/38/11 Corrective Action, including the following:

- Issues with handoff reports
- Leaving prior to the end of his shift
- Inaccurate or illegible documentation
- Not clocking in and out for breaks.

- b. When Respondent was given his previous written warning on 05/28/11, Respondent indicated, "This is bullshit."
- c. On 06/14/11, Respondent received a handoff from his Supervisor.
- d. Respondent was given specific instructions by Supervisor regarding the steps that needed to be taken to complete a case.
- e. Respondent verbally indicated that he understood the instructions from Supervisor.
- f. Respondent failed to complete the required steps in order to obtain authorization for a patient.
- g. "These errors damaged our reputation due to the faxing of a blank form and failure to obtain prior authorization."
- h. "Moreover, failure to obtain prior authorization cost our hospital a significant amount of money."

CONCLUSIONS OF LAW

1. The Board has jurisdiction over Respondent pursuant to A.R.S. § 32-3251 *et seq.* and the rules promulgated by the Board relating to Respondent's professional practice as a licensed behavioral health professional.

2. The conduct and circumstances described in the Findings of Fact constitute a violation of A.R.S. § 32-3251(12)(k), any conduct or practice that is contrary to recognized standards of ethics in the behavioral health profession or that constitutes a danger to the health, welfare or safety of a client.

1 ORIGINAL of the foregoing filed
This 2nd day of July, 2014 with:

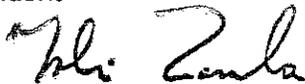
2 Arizona Board of Behavioral Health Examiners
3 3443 N. Central Ave., Suite 1700
4 Phoenix, AZ 85012

5 COPY of the foregoing mailed via Interagency Mail
This 2nd day of July, 2014, to:

6 Beth Campbell
7 Assistant Attorney General
8 1275 West Washington
9 Phoenix, Arizona 85007

10 COPY of the foregoing mailed via
11 Certified mail no. 7014 0510 0001 3723 8363
12 This 2nd day of July, 2014 to:

13 Gary H. Straus
14 Address of Record
15 Respondent



16 Tobi Zavala, Interim Executive Director
17 602-542-1617
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